POLICY

Adult Safeguarding

STATEMENT

270 Climbing recognises the welfare and safeguarding of adults in sport is absolutely paramount. All adults have an equal right to protection and live a life free from all types of harm, neglect, exploitation or abuse.

Safeguarding is everybody's responsibility, and this policy applies to anyone working within or on behalf of or visiting 270 Climbing Park or any of our mobile activities, whether they are members of staff, customers or any other adult who comes into direct or indirect contact with people. We are committed to safeguarding adults in line with national legislation and relevant national and local guidelines. We safeguard adults by ensuring that our activities are delivered in a way which keeps all adults safe.

Safeguarding duties apply to adults at risk. This is classed as an individual aged 18 years and over, who:

- Has need for care and support
- Is experiencing, or is at risk of, abuse or neglect
- As a result of their care and support needs is unable to protect themselves from either the risk of, or the experience of, abuse or neglect

270 Climbing is committed to creating a culture of zero-tolerance of harm to adults which necessitates: the recognition of adults who may be at risk and the circumstances which may increase risk; knowing how adult abuse, exploitation or neglect manifests itself; and being willing to report safeguarding concerns.

270 Climbing follow the guidelines, codes of conduct and adult safeguarding policy as set out by GB Climbing and the British Mountaineering Council (BMC). These standards are also adhered to by Sport England and the NSPCC and, together with the BMC, form the basis of our procedures. Copies of the BMC's Adult Safeguarding Policy and Code of Conduct can be found on their website at https://thebmc.co.uk/safeguarding

CONTACT DETAILS

Any safeguarding issues can be raised by contacting our Safeguarding Team on
EMAIL: safeguarding@270climbing.com

If you prefer to contact someone directly, you can do so via the following:

270 Climbing Senior Safeguarding Officer: Jeremy Chapman
EMAIL: jeremyc@270climbing.com or **TEL**: 01242 655 270.

270 Climbing Deputy Safeguarding Lead: Charlotte Stevens
EMAIL: charlottes@270climbing.com or **TEL**: 01242 655 270.

ADDITIONAL USEFUL CONTACTS

There are also several local organisations that may also be of assistance. Details of these can be found at https://www.gloucestershire.gov.uk/gsab/who-to-contact/

270 CLIMBING

POLICY

Adult Safeguarding

GOVERNANCE

Throughout all of our operations, 270 members of staff adhere to the following code of behaviour:

- All activity staff are DBS checked.
- All activity staff complete company safeguarding training.
- To recognise they have been placed in a position of trust and to not abuse this.
- To treat everyone with dignity and respect.
- To treat everyone equally (no favourites here!).
- To create a positive environment where people feel safe.
- To encourage an open and transparent culture, where people can challenge inappropriate attitudes or behaviours and voice concerns.
- To act within appropriate boundaries with safeguarding adults - even in difficult circumstances - by avoiding being engaged into inappropriate friendships or relationships or being drawn into unsuitable behaviour.
- Respect everyone's right to personal privacy.
- To remember that someone may misinterpret actions.
- Will not allow activities that encourage bullying behaviour such as initiation ceremonies, dares or forfeits.
- Will not accept inappropriate, suggestive or threatening language or behaviour, whether verbal, physical, written or online.
- Will not trivialise abuse or let it go unreported.
- To immediately report all allegations, suspicions and concerns.
- Will not rely on a person's reputation or position to protect themselves or others.
- Personal details on bookings for sessions will not be shared with any other third parties. All booking information is protected data under GDPR.
- Ensure all actions proceed with caution within close proximity to adults at risk are completed openly and within view of other members of staff or areas covered by CCTV.
- Act promptly if there is any concern regarding an adult's safeguarding. 270 staff will notify the Team or Centre Manager and contact will be made with appropriate bodies and information passed on. These include, for example: Disclosure and Barring Service, Police, Local Authority and Social Services.
- Cooperate with the Police and the relevant Local Authorities in taking action to safeguard an adult.
- We are a members of our industry trade organisation, the Association of British Climbing Walls and also the British Mountaineering Council, and actively follow their various standards, legislation and guidelines issued to ensure consistent levels of operations.

This Policy is supported by the Humans Right Act 1998, Mental Capacity Act 2005 and The Care Act 2014. 270 staff aim to contribute to these statements to the best of our abilities.

Version 3. September 2026
To be reviewed by September 2027.

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