

Dogs & Animals

STATEMENT

With 15 dogs between our directors, it's safe to say we're dog people at 270 Climbing! We love pooches, mutts and hounds of all kinds (the cuddlier and slobbery the better!), but understand that not everyone feels the same way, so we do have a few rules in place regarding our four-legged friends to keep everyone happy.

For the basis of this document, we'll mostly refer to dogs, but in effect this policy applies to any pets and animals brought to 270 Climbing Park by staff, customers and visitors – we welcome any well-behaved animal, be it dog, cat, sheep, parrot, lizard... you get the idea.

GOVERNANCE

- Obviously assistance dogs are allowed in all areas of the park and buildings.
- Well behaved dogs are allowed in all outdoor areas and within the seating areas of the cafebar - for hygiene reasons they are not allowed around the counter and serving area.
- Dogs (however well behaved) are not allowed in any public areas or buildings - e.g. all climbing facilities, reception.
- Dogs must be kept under control and on a lead at all times at all times – there are no areas of the park where dogs are allowed to roam free, though there are several public walks available nearby.
- Dogs must not be left unattended.
- Dogs must not be tied up in any area where they may cause an issue to passing people or block access – e.g. around the cabin, doorways or paths.
- Please do not expect to leave any dog with us, we cannot look after or be responsible for any animal – all dogs are their owner's responsibility.
- There are various water bowls located around the park for dogs to use.
- Any mess must be cleaned up straight away and disposed of by the owner in the dog waste bin provided. Additional waste bags are available from reception if required.
- If a dog causes disruption, nuisance or annoyance (e.g. repeatedly barks, howls) to any persons, activities or operations at 270 Climbing, we may sadly have to ask you to remove the animal from the park as this can be an unsafe distraction and compromises the safety and enjoyment of the park for others.
- If your dog isn't 'people friendly' or 'other dog friendly' then it's probably best you do not bring them to the park.
- If we have any customers, visitors or members of staff who have severe allergies or phobias around animals, we may unfortunately not be able to accommodate your dog.
- Finally, and hopefully it goes without saying, but do not leave dogs in cars on warm days – this is extremely dangerous. Owners are legally responsible for any pet's health and welfare and if the situation is brought to our attention the police will be called immediately. Depending on the severity of the situation, the police may attend and break into the vehicle to gain access to the dog, or they may advise us to do this.